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Dear Valued Partner:

Global Harvest Foods applies continuous improvement principles in our product manufacturing. In April of 2018 we implemented what was intended as an improvement in our pressed seed manufacturing process. On the advice of food manufacturing professionals, we implemented a new step in our processing method for pressed seed products. We understood and were assured that this process would not adversely impact product quality.

Starting on June 26, 2018 we became aware of a potential yeast/mold concern on a limited set of pressed seed products with varying production dates between April 1, 2018 and June 26, 2018.

Commencing June 27, 2018, we reverted to the former manufacturing process that has not had yeast/mold issues over the approximately 15 years we have used this former method; and none of the product produced in the affected date ranges from April has been shipped since.

The isolated, varied and problematic situation from the April 1 -June 26 manufacturing runs was not evident at the time of manufacture as yeast/mold growth takes both time and certain environmental conditions. We have been gathering data on which specific products and which specific production dates seem to have the issue since June 26. As we have identified possible problems, we have been working closely with our customers to address the situation.

We do know that yeast/mold is naturally occurring in the environment. Our product contains natural ingredients and we take various steps along the process to limit and reduce any potential for mold/yeast growth. The product is clearly labeled and is not intended for human consumption. Our testing to date does not indicate anything definitive as a harmful substance in the product.

As discussed, we will provide full price credit for any product where this mold/yeast issue is evident. In our recent experience, product with best by date ranges of October through December 2019 (we understand you should only have product within the October through November 2019 best by dates based on our shipments to you) has possibly developed a mold/yeast concern. We provided you an email with these details last week. Other branded and private label pressed seed products within these date ranges show no evidence of any mold or yeast growth.

We leave it to you to handle your end customer relationships. We will work to expedite new product to you on outstanding orders, all of which will have been manufactured post June 27 and using our long standing, previous methodology and process.

Best regards,

The Global Harvest Foods Team